

Release notes



Release no.: 3.6 (minor release)

Release date: Friday, September 8th, 2023

Please note: We expect the changes to be live between 02:00 am and 05:00 am on this day.

Below is a summary of the upcoming changes:

1. Multi-Location Administration

- EstImage Online now offers the ability for Multi-Location Administrator to access different repair shops with a single login of EstImage Online.
- The Stelvio Support team will create a new user and assign the relevant repairers to the Multi-Location Administrator. The Multi-Location Administrator will receive a “Welcome to EstImage Online” email where they will need to enter the new username and create a password.
- Once the Multi-Location Administrator has logged in, they will see their details and all associated repair sites.

The screenshot shows the 'Reparer Administration' dashboard. At the top, there is a search bar with the text 'Search by claim number, insurer, REGO, datafil...'. Below this is the 'User information' section, which displays the following details: Username: cgoldenmla, First name: Caleb, Last name: Golden, Phone Number: 0428208482, and Email: stelviotesting1@gmail.com. Underneath is the 'Reparers' section, which lists three active repairers: 'Collision Repair Centre' (Caleb Golden, Berry Street, North Sydney, NSW, 2060), 'John's shop' (John Custy, 123 Mulgoa Road, Penrith, NSW, 2750), and 'Laura's Repairer' (Laura Ventulieri, 738670015, 4 Loch St, West End, QLD, 4101). Each repairer tile has an 'ACTIVE' button.

- A Multi-Location Administrator can use the search function to locate any claim that has been allocated to an associated repairer.
- To access an associated repair site, click on the repairer tile and a message will appear if asking if you'd like to access the repair site.

This screenshot is identical to the previous one, but with a confirmation dialog box overlaid on the 'Collision Repair Centre' tile. The dialog box contains the text: 'Access Collision Repair Centre', 'You will be granted access to Collision Repair Centre', and two buttons: 'CANCEL' and 'OK'.

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- Once the Multi-Location Administrator has accessed a repair site, they will have the same access as a Repairer Administrator. This will allow them to update Company Details, Bank Details and User Management.
- A Multi-Location Administrator can return to the Repairer Administration page by clicking on the “Exit Repairer Name” option located under the initials.

The screenshot shows a dashboard with a search bar and navigation tabs for Quoting (2), Work Authorised (0), and Invoicing (0). A dropdown menu for 'Collision Repair Centre' is open, showing the user 'Caleb Golden' and an 'Exit Collision Repair Centre' option highlighted with a red box.

2. Update / Merge Quote

- When a quote has been added (through QSI, import or manual quote) to a claim with a previous quote that is not authorised, either Assessed Without Prejudice, partially assessed or More Information Required the repairer will need to choose if the changes are merged with the original or replaced.
- Once the new quote has been added the user will be presented with the message “The previous quote has not been authorised yet. Please select to merge quotes or replace the previous quote completely (assessment results of the previous quote will be maintained if applicable)”

The screenshot shows a quote comparison interface with a warning message: "The previous quote has not been authorised yet. Please select to merge quotes or replace the previous quote completely (assessment results of the previous quote will be maintained if applicable)." Below the message are two quote entries for quote number 130509.

Date/Time	Quote Number	Status	Quoted Parts	Quoted Labour	Quoted Sublet	Total Quoted
06/09/2023 11:57	Original 130509	ASSESSED	\$ 3,813.24	\$ 632.34	\$ 135.00	\$ 5,038.64
06/09/2023 12:35	New quote 130509		\$ 3,813.24	\$ 632.34	\$ 135.00	\$ 5,038.64

- If the user decides to merge the quote, the original quote will remain, and the new items will be highlighted making it easier to see what is new and what is the existing.
- If the user decides to replace the original quote with the updated version, the original quote will no longer be visible.

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3. Repairer Email Address

- A Repairer Administrator can now set a generic email address for all updates to be received from insurers or assessors.
- To update the repairer email address, access the Repairer Administration page and edit the Company Information.

Administration Updated 1 minute ago Search by claim number, insurer, REGO, vehicle or o... Home Menu Help CG

Company Information **EDIT**

Business Name Collision Repair Centre	ABN 55 095 654 112	License Number MVRL0000	Phone Number 02 0000 0000	Email stelviotesting1@gmail.com	Quoting System iBodyshop
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- Once the Edit Company Information modal has been opened, enter the Email which is located next to the Phone Number.

Edit Company Information

Company name
Collision Repair Centre

Country
Australia

ABN
55 095 654 112

License Number
MVRL0000

Quoting System
iBodyshop

Phone Number
02 0000 0000

Email
stelviotesting1@gmail.com

Physical Address
Address
Berry Street

Billing Address Same as Physical
Address
Berry Street

Suburb / Town
North Sydney

State
NSW

Postcode
2060

CANCEL SAVE

4. Claim Focus

- When using the “Back to Dashboard” button from within a claim EstImage Online will return the user to the work list where the claim is while also highlighting the request making it easier for the user to see which claim they had previously accessed.

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